



**Effective Date:** 12-04-2025

**Contact:** info@canvaslandscapingllc.com | 320-281-9186 |

www.CanvasLandscapingLLC.com

## **Zero Tolerance Commercial Snow Removal Contract**

### **Scope of Services**

Canvas Landscaping LLC (“Contractor”) agrees to provide Zero Tolerance commercial snow and ice management services at the Client’s property, which may include:

- Continuous monitoring of property conditions
- Snow plowing of parking lots, access roads, and loading areas
- Sidewalk and entrance clearing
- Skid steer snow removal for tight or large areas
- Salting and/or de-icing of designated areas to maintain bare-pavement conditions
- Snow relocation or hauling (additional fees apply)

### **Service Trigger & Response**

*Zero Tolerance service means:*

- No minimum snowfall accumulation is required to initiate service
- Contractor will respond any time snow, freezing rain, sleet, or ice creates hazardous conditions
- Services may occur multiple times throughout a single storm to maintain safe access
- Final cleanup will occur after winter events end
- Client understands that extreme weather may temporarily reduce bare-pavement conditions

Contractor will monitor the site proactively to provide ongoing safety for vehicles and pedestrians.

### **Season Dates**

This contract is valid from November 1 to April 15 of the applicable winter season. This Agreement does not renew automatically. Service will only continue into the next season if the Client signs a new Snow Removal Commitment Contract or renewal agreement issued by Canvas Landscaping LLC. Either party may terminate this Agreement according to Section TERMINATION.

### **Pricing & Payment**

Pricing: All rates will be quoted through email before services begin.

- Seasonal Plan: Payment in full due by December 15 of the service season.
- Services may be paused and/or accounts terminated if invoices become past due.

### **Termination**

Either party may terminate with 30 days’ written notice. Client is responsible for payment of services rendered prior to termination.

## **Service Limitations**

While Zero Tolerance improves safety, service times may be impacted by:

- Equipment failure
- Extreme weather conditions
- Staff illness
- Unsafe operational conditions

Updates will be provided via email or Facebook if delays occur.

## **Liability**

Contractor is not liable for slip-and-fall incidents after service completion unless due to proven negligence.

Contractor is not responsible for:

- Damage to surfaces from standard equipment use
- Damage to objects left under snow/ice
- Damage to unmarked or pre-existing conditions

Damage claims must be submitted within 30 days with inspection rights reserved via our *Damage Request Form*.

## **Sidewalk Service**

Included unless otherwise stated:

- Clearing from entrances to main walkways and designated foot-traffic routes
- May be delayed in dangerous temperatures but will resume when safe

## **Access Requirements**

Client must ensure:

- 24/7 access to the property
- Removal of vehicles/obstructions from service areas

Blocked areas will not be returned to for a second visit without additional charges. Contractor does not provide call-ahead notifications.

## **Client Responsibilities**

- Remove obstacles inhibiting service
- Provide after-hours access when required

## **Insurance**

Canvas Landscaping LLC ("Contractor") maintains the following insurance coverage:

- Commercial General Liability insurance with limits of \$1,000,000 per occurrence / \$2,000,000 aggregate
- Commercial Auto Liability covering all Contractor-owned snow removal vehicles
- Snow & Ice Management Endorsement included under Contractor's General Liability policy

Contractor does not currently employ workers as of 12-03-2025; therefore, Workers' Compensation insurance is not required under Minnesota law at this time. If Contractor hires employees in the future, Workers' Compensation coverage will be obtained and maintained as required.

Upon request, Contractor may provide Certificate of Liability Insurance as evidence of coverage. Client is not entitled to be named as Additional Insured under this Agreement.

## **Indemnification & Hold Harmless**

Client acknowledges that hazardous winter conditions may still exist between service cycles. Client further agrees:

- Contractor shall not be liable for slip-and-fall incidents unless due to proven negligence
- Client assumes responsibility for surface conditions after Contractor completes services
- Client agrees to indemnify and hold Contractor harmless from any and all claims, damages, lawsuits, and expenses arising from conditions outside Contractor's direct negligent actions

Contractor does not guarantee bare pavement at all times due to the unpredictability of winter weather.

## **Damage Responsibility**

Contractor is not responsible for damage resulting from:

- Standard operation of snow removal equipment
- Snow-covered or unmarked objects
- Pre-existing structural conditions
- Conditions caused by ice, refreeze, or melting water patterns

Any potential claims must be submitted in our Damage Request Form within 30 days of the suspected occurrence. Contractor reserves the right to inspect damage before any consideration of reimbursement.

## **Card on File Requirement**

Canvas Landscaping LLC may require a valid credit or debit card to be kept on file for automatic billing and payment security. If required, the card must be added through the Jobber Client Hub before services begin. By providing a card on file, the Client authorizes Canvas Landscaping LLC to charge any outstanding invoice balances to that payment method under the following conditions:

- Seasonal Plans: Card may be charged if payment is not received by the due date
- Per-Service Billing: Card may be charged if an invoice remains unpaid for more than 15 days
- Declined or expired cards must be updated within 48 hours of notification

If the Client fails to maintain an active payment method as required, services may be paused until the account is brought current. All processing fees related to returned or declined transactions are the responsibility of the Client.

## **Approval & Agreement to Terms**

By approving a quote or estimate — whether through the Jobber Client Hub, by calling CANVAS LANDSCAPING LLC at 320-281-9186, or by emailing any address ending in @canvaslandscapingllc.com — the Client expressly acknowledges and agrees to be bound by all the terms and conditions outlined in this Agreement. By using our services, you accept the terms outlined in this Agreement and the service-specific sections applicable to your selected services.